

Terms of Service for [E.T. Exterior Solutions LLC]

Effective Date: April 25, 2025

These Terms of Service ("Terms") govern your access to and use of the services provided by **[E.T. Exterior Solutions LLC]** ("we," "us," or "our"), including any home services you request, communications, and marketing offers.

1. Acceptance of Terms

By using our services, including submitting information on our website, scheduling a service, or engaging in any other interactions with **[E.T. Exterior Solutions LLC]**, you agree to comply with these Terms of Service. If you do not agree to these Terms, please do not use our services.

2. Service Requests and Communication

When you request a home service or engage with us, you agree to provide accurate and complete information, including your name, address, phone number, and service details. By submitting your phone number, you consent to receive **text messages, automated calls, and emails** from us, including:

- **Transactional messages** regarding the service (e.g., appointment confirmations, reminders, payment receipts).
- **Marketing messages** regarding promotions, discounts, and new service offerings.

Opting Out: You can opt-out of marketing messages at any time by replying **STOP** to any text message or following the unsubscribe instructions in any email.

Message and data rates may apply.

3. Fees and Charges

You acknowledge that standard message and data rates may apply when you receive text messages or calls from us. These charges are billed by your wireless carrier, and we are not responsible for any additional charges incurred.

4. Use of Your Information

We use your personal information for the following purposes:

- To process and manage your service requests and appointments.
- To send you transactional communications regarding service updates and payment information.
- To send you marketing communications, including offers and promotions related to home services.

5. Compliance with Laws

We comply with applicable laws and regulations, including the **Telephone Consumer Protection Act (TCPA)**, **A2P 10DLC regulations**, and **state-specific marketing laws**. All marketing practices, including text message marketing, are conducted in full compliance with these regulations.

6. Dispute Resolution

Any disputes arising from these Terms of Service shall be resolved through **binding arbitration** or **mediation**. You agree to resolve any claims or disputes on an individual basis and waive any rights to class-action lawsuits.

7. Limitation of Liability

[E.T. Exterior Solutions LLC] is not liable for any indirect, incidental, special, or consequential damages resulting from the use of our services, including issues related to text messaging or marketing communications.

8. Changes to Terms

We reserve the right to modify or update these Terms of Service at any time. Significant changes will be communicated to you, and continued use of our services constitutes acceptance of the updated Terms.

9. Contact Us

For any questions or concerns about these Terms or our services, please contact us at **[e.t.exteriorsolutions@gmail.com]**.