

Privacy Policy for [E.T. Exterior Solutions LLC]

Effective Date: April 25, 2025

At [E.T. Exterior Solutions LLC] (“we,” “us,” or “our”), we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website, interact with our services, or communicate with us.

1. Information We Collect

We collect various types of personal information, including:

- **Personal Identification Information:** Name, address, phone number, email address.
- **Service Information:** Service requests, job details, and payment information.
- **Communication Data:** Text messages, phone calls, emails related to service inquiries or marketing communications.
- **Website Information:** Information submitted through forms on our website, such as contact requests, service inquiries, or opt-ins for promotions.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To respond to service inquiries and process service requests.
- To schedule and manage appointments and service-related tasks.
- To send transactional messages related to service updates, reminders, and payment confirmations.
- To send marketing communications about new services, promotions, and discounts.
- To comply with legal, regulatory, and compliance requirements.

3. Text Messaging and Communications

By submitting your phone number on our website, booking a service, or engaging with us, you consent to receive **text messages, calls, and emails** from [E.T. Exterior Solutions LLC] for the following purposes:

- **Transactional messages**, including service reminders, job status updates, payment confirmations, and appointment reminders.
- **Marketing messages**, including promotional offers, new service updates, and discounts.

You may **opt-out** of marketing messages by replying **STOP** to any text message or following the unsubscribe instructions in any email.

Message and data rates may apply.

4. Sharing Your Information

We may share your personal information with third parties for the following purposes:

- **Third-party service providers** who assist with service delivery, payment processing, and customer support.
- **Marketing partners** who assist with promotional communications.
- **Legal authorities** when required for compliance with federal, state, or local laws.

5. Data Security

We use a variety of security measures, such as encryption and secure servers, to protect your personal information. However, no method of data transmission over the internet is completely secure, and we cannot guarantee the absolute security of your information.

6. Your Rights

You have the right to:

- Access, correct, or delete your personal information.
- Withdraw your consent for marketing communications at any time by opting out of text messages or emails.
- Request information about how we handle your personal data.

7. Cookies and Tracking Technologies

We use cookies and other tracking technologies to enhance your website experience and collect data about site usage. This information may be used to deliver personalized marketing content.

If you have any questions or concerns about this Privacy Policy, please contact us at **[e.t.exteriorsolutions@gmail.com]**.